



IMPORTANT CUSTOMER NOTICE

Prospect Avenue & Sunny Hill Terrace and the immediate vicinity

RIVER VALE

At SUEZ, our goal is to provide our customers with premier water service. As part of this effort, we will be **renewing mains and replacing some service lines in the street. The results will improve your service reliability and water quality.**

We are targeting the replacement of lead service lines. If there is an indication you are served by a lead service line, you will be informed through additional communication about the replacement process. Service lines run from the main to your home or building. The portion from the main to the curb is owned by SUEZ, while the property owner is responsible for the portion from the curb to the home.

Here are some important facts about this project:

- **Description:** Approximately 1,800 LF of water main replacement
- **Location:** Prospect Avenue from Russel Snow Drive to east of the bridge, Sunny Hill Terrace from Prospect Avenue to Bernita Drive.
- **Impact:** Traffic and parking disruptions, possible brief disruptions of water service
- **Start Date:** 10/12/2021
- **Duration:** 6 weeks
- **Work Hours:** Monday – Friday: 7:00 am to 3 pm (approximately)
- **Contractor:** J. Fletcher Creamer
- **Inspector Contact:** Gregory Reynolds (201) 388-4045
- **SUEZ Contact:** Karima Laqmari (201) 525-2321
- **SUEZ 24-Hr:** 201-487-0011
- **Website Info:** www.mysuezwater.com

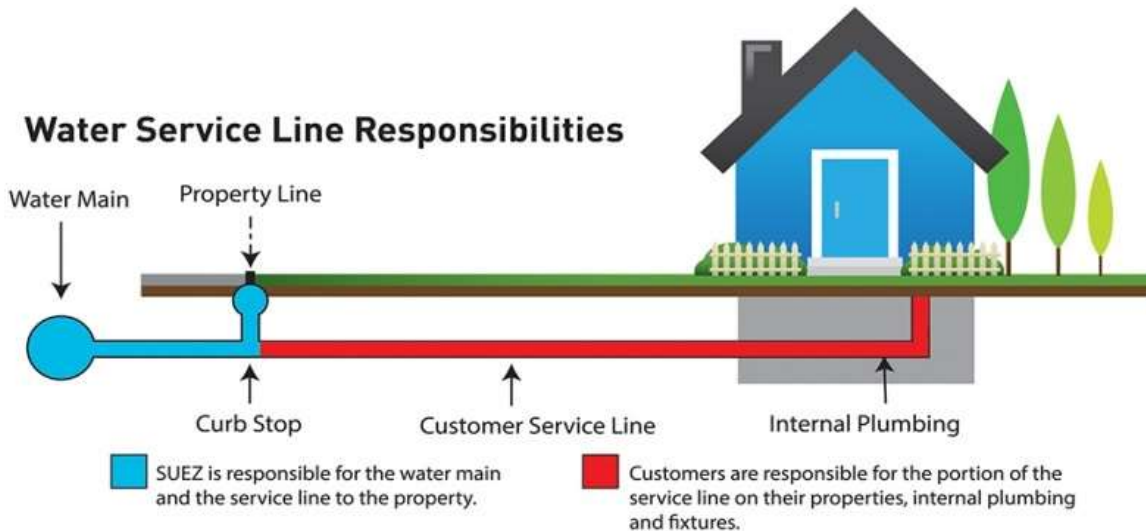
Listed below are a few things to expect:

- Water service and fire protection will be maintained but there may be a couple of service interruptions during the project. We will notify you before any interruptions.
- Please use caution while walking or driving near the construction zone for everyone's safety.
- You will be notified if we determine that the service line is lead.
- If you have any concerns, please call the SUEZ Contact listed above.

Thank you for your patience and cooperation while we work to improve our water system and water service for you.

IMPORTANT NOTICE REGARDING LEAD SERVICE LINES

As part of this project, SUEZ may be replacing the utility-owned portion of the service line. The service line is the pipe that carries water from the water main in the street to your home or business. The property owner is responsible for the portion of the service line which runs from your home or business to the property line.



While our water mains contain no lead, about five percent of the utility's service lines are lead. In addition, customers may have lead on their portion of the line.

If it is determined that the service line is made of lead:

- We will replace the portion of the service line that we own with copper or other approved material.
- We will notify you (the property owner) and residents who may live on your property if it is a multi-family dwelling, before we replace the service line.
- We will request access to your property so we can flush the line in your home.
- We will provide you with tips to reduce your exposure to lead in drinking water.

Steps can be taken to further minimize your potential exposure prior to construction:

- Before using any tap water for drinking or cooking, flush your water system by running the kitchen tap (or any other tap you take drinking or cooking water from) on COLD for 3-5 minutes, or until the water is noticeably cooler.
- Never use hot water from the faucet for drinking or cooking, especially when making baby formula or food for infants.
- Routinely clean faucet screens (also called aerators). Sediment and metals can collect in the faucet screen located at the tip of your faucets. Replace screens that are in poor condition. New screens are available at local hardware stores. To clear the faucet screen of debris: 1. Unscrew the screen. 2. Separate the individual parts. 3. Remove any sediment (mineral or rust build up) on the screen and other parts. If necessary, soak the parts in white vinegar for a few minutes and scrub with a brush. 4. Reassemble the screen parts and re-attach to faucet.

- Using a water softener can make your water more corrosive, which can lead to increased levels of lead in the water. You should have your water tested for lead at taps that are used for drinking purposes.

Lead service lines can increase your risk of exposure to lead through drinking water, so it is important that you take some immediate steps to help minimize your potential exposure after construction is complete:

- Extensive flushing of your service line will reduce the possibility that lead will be released into the water during construction. Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete. Immediately after a lead service line replacement, flush the service line by running water from an available outside tap or from the inside cold water tap closest to where the service line enters the home. Flush the line at full flow for 30 minutes. If the cold water tap has an aerator (or screen), then remove it prior to flushing, and rinse it free of debris prior to replacing it.
- After an initial flush of the replaced service line is complete:
 1. Remove faucet screens (aerators) from all cold water taps in the home
 2. Beginning in the lowest level of the home, fully open the cold water taps throughout the home
 3. Let the water run for at least 30 minutes at the last tap you opened (top floor)
 4. Turn off each tap starting with the taps in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.

Additional information on lead in drinking water can be found at www.SUEZWQ.com and www.epa.gov/lead.

Thank you for attention and letting us serve you.